

Job description

Crown Quarter – Crown Quarter is currently recruiting for an experienced Beverage Manager to assist the General Manager with two of the outlets in Crown Quarter - Crown Bar & Kitty's Bar.

This is an ideal opportunity for a person wishing to expand on their management skills.

You will have full responsibility of managing the beverage operations of both Crown Bar & Kitty's Bar, as well as providing support & training to staff, encourage their development and can motivate your team. Our ideal candidate will be outgoing with a friendly personality and ability to provide an excellent standard of customer service.

Why work with us

- Competitive Salary
- Discounted rates at our sister hotels, the Riverside Park Hotel & Midlands Park Hotel
- Working alongside progressive & investment friendly owners
- Full support for a leadership team

Key Requirements:

- Live to and embody the values of the business
- To be innovative – developing and implementing new ideas contributing to company success.
- Have excellent communication skills

Key Job Aims

Full management of beverage sales for two outlets -Crown Bar & Kitty's Bar

Support the General Manager to ensure the smooth and efficient running of the bars and overall Business.

Overseeing and assisting beverage service delivered in an efficient, warm, and friendly manner

Supervise the activities of all bar teams to ensure all team members are aware of their responsibilities and are performing all duties to a consistently high standard.

Mentor and support team members

Management of cash handling procedures of bars in accordance with company policy.

To be aware and ensure compliance with all company policy's regarding: Fire, Health & Safety, Hygiene, Food Hygiene, and Customer Care & Security.

Employee Relations & Performance Management of the bar teams with the assistance of the HR Department.

Have experience working with a security team

Have experience of rostering and ensuring staffing levels are always sufficient in both bars.

Full knowledge of stock control and ordering

Always implement and maintain the SOPs for the bar, ensuring the teams are trained and following the guidelines

To interact and communicate with guests and colleagues in a courteous, friendly, and professional manner always.

To be fully aware of all company policies and procedures.

To be always consistently well-groomed and professional in appearance and presentation.

To carry out procedures in accordance with company policy

Ensure consistency and growth in productivity by providing excellent service

Must be available to work midweek & weekends, late nights will be involved

The ideal candidate must have a professional and friendly approach and must be focused on providing excellent customer service with a minimum of 2 years' experience in a high-volume beverage venue. The successful candidate will have fully responsibility for the managing of the bar. They must be a team player and can multitask. The ideal candidate should be passionate and enthusiastic about the role, enjoy serving and interacting with our customers and have a "can do" attitude to develop their knowledge and skills within their profession.

Our aim is to ensure our customer needs are met to the highest standards and if you believe you are the ideal candidate and can help us achieve this, we would be delighted to have you on our team.